

► Incident Preparedness Services



When faced with a real-life cybersecurity threat, being prepared with a well-tested cybersecurity incident response (IR) plan can help minimize its impact to your business.

We find that a number of our customers are struggling with their IR process, policies and plans. If they have plans, their teams are not familiar with them, and in many cases, they have not been validated and tested.

Whether you want to validate an existing IR plan or need to create a new plan, AccessIT Group's security professionals can help. We work with you to develop and rehearse your IR plans and procedures so that you will know how to act swiftly and respond in the best way possible to protect your network, operations and data.

► IR Plans and Playbooks

Incident response planning can be stressful. IR plans are not one-size-fits-all and need to be specific to the organization. Generic boiler plate plans are simply not adequate and having a proper IR plan that is understood by the organization is critical. By leveraging the practical experience of our security risk advisors, we can help you navigate the challenges of designing IR plans.

Our methodology in helping clients develop or validate an IR plan incorporates our experience in responding to persistent and emerging threats with guidance from leading security standards, such as the NIST Cybersecurity Framework and CIS Controls™. We help organizations document the steps that analysts and investigators will perform during the actual IR process.

In addition to an overall IR plan for your organization, we can assist in the development of short and tactical playbooks that can be critical for handling technical tasks during incidents when the minutia matters.



Incident management playbooks include:

- System Compromise
- Ransomware and Extortion
- Malware
- Insider Threat
- Password Compromise
- 3rd Party Vendor Compromise
- Network and Security Containment
- Privileged Administration
- Application and Servers



► Develop Your Incidence Response Plan for the Inevitable



► Tabletop Exercises

It is very important for all elements of an enterprise to be prepared for a cyber-attack. We work with you to rehearse your incident response plans and procedures at any level in the organization; starting with IT helpdesk through security operations and up to executive management.



An incident response tabletop exercise provides a platform for your security team to discuss and evaluate their roles in response to an incident. AccessIT Group's seasoned experts help facilitate the discussion through outlined scenarios to determine the team's readiness or potential gaps.

Incident response tabletop exercises include:

- Preparation
- Detection and Reporting
- Triage and Analysis
- Containment and Neutralization
- Post-Incident Activity

Our focus is to educate and hone your staff's skills and abilities to respond to incidents as they happen. We provide assistance at any stage of the incident handling process from complete ownership to augmenting your existing internal capabilities.

► **Reach out to learn more about additional services offered for complete incident management**



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